

Internal Regulations

CHOICE OF ROOM : You have the possibility to choose the type of room you want: single room or double room. We will do everything possible to meet your choice, considering the unpredictable nature of certain hospitalizations.

VALUABLES : We strongly recommended you not to bring valuable items. However, all our rooms have safes for storing personal items. The hospital will not be held responsible for any stolen items or valuables which has not been stored in the safe.

VISITS :

- Ambulatory Service: visits are strictly prohibited.
- Hospitalization Service: visits are authorized until 8 p.m. and limited to 1 person for 15 minutes.
- Minor patient aged over 16: only 1 parent authorized to accompany their child (outpatient or hospitalization)
- Reception hall: 2 companions per hospitalized patient are authorized to wait in the reception hall.

MEDICATIONS : If you are taking any medication at the time of your admission, you must inform the nursing staff and give it to them. The pharmaceutical treatment prescribed for your stay is supplied by the clinic's in-house pharmacy. However, if any of the medicines in your personal treatment is maintained during your hospitalization should prove to be unavailable and unsubstutable, we reserve the right to use your personal medication after checking their quality.

HYGIENE :

- Smoking or vaping is strictly prohibited in the rooms and all the premises.
- Pets are not allowed in the clinic.
- External food, flowers or plants are not allowed in the rooms.